

Specimen Copy on Bank's Letter Head

Place:-

Date: -

To,
HDFC ERGO General Insurance Company Limited,
Mumbai

Dear Sir,

Sub: Misuse of Debit / Credit card No____ , BIN No. _____ Issued to Mr. / Ms. _____, Issued on Date _____.

With respect to the above card having followed usual process, wish to confirm as under

- 1) The said card is blocked on date _____ and time _____ to prevent further misuse.
- 2) Card was used for Rs. _____ on date _____ and time _____ vide transaction no. _____.
- 3) The said amount needs to be reimbursed to the said customer by HDFC Ergo General Insurance Company Limited in accordance to the policy terms and conditions.
- 4) We note that HDFC ERGO General Insurance Company Limited has agreed to pay an amount of Rs. _____ towards full and final settlement of the claim (reference no : _____) under the insurance policy, vide policy no. _____ effective from _____ to _____ date.
- 5) We, hereby declare that we have not made any payment/reversal to the aforesaid customer.

Bank Details of Customer
Account Number
Bank Name
IFSC CODE
eKYC Number:-

Please do the needful.

Yours Faithfully,

Authorised Signatory

(Stamp & Sign)